

## Charlotte Department of Transportation (CDOT)

CDOT plans, operates, and maintains the City's driving, bicycling, and walking transportation infrastructure. At <https://www.charlottenc.gov/City-Government/Departments/Charlotte-Department-of-Transportation-CDOT>, you'll find links to:



- [Parking](#), which includes Residential Parking Permits; The Park It on-street parking program in Uptown, South End, Elizabeth, NoDa, and Commonwealth Avenue in Plaza Midwood; and parking and standing violations and penalties.
- [Street Closings](#), which has an interactive street map showing closures in red and alternative routes in green.
- [Street and Sidewalks Maintenance](#), which includes repair and maintenance (scheduled and emergency fixes) of potholes, asphalt surfaces, sidewalks, and storm drains. This webpage also provides a list of resurfacing projects; instructions on reporting potholes and other problems; and procedures for those seeking to do repairs, including utility maintenance.
- [CDOT Sight Distance Policy](#) contains Safety-focused designed standards to evaluate, prevent, and abate obstructions to the view of motorists, bicyclists, and pedestrians.
- [Bike Markings Supplement](#) has detailed design guidelines for green pavement markings and other ancillary bicycle-related pavement markings.
- [Pavement Marking Standards](#) has detailed specifications for pavement markings including lane striping. This does not address lane widths, or the type or reflective properties of the paint/applique used.
- [Vision Zero](#), a strategy to eliminate all traffic-related deaths and severe injuries.
- [Public Input](#), where one can choose topics and sign up for email or text list-serve updates. Note: signing into this software platform is still a bit buggy, and the graphics aren't great.

## Charlotte Area Transit System (CATS)

[CATS](#) directly operates the [LYNX Blue Line](#), [CityLYNX Gold Line](#), and [STS](#) Paratransit. Those personnel are City employees. CATS also develops routes and timetables for 69 local, express, and regional [bus](#) routes. Because bus operators are represented by a [union](#), they are employees of Transit Management of Charlotte, Inc., which in turn is operated by RATP currently and National Express beginning February 1<sup>st</sup>, under contract to CATS and the City. CATS also has a commuter [vanpool](#) program.

STS transports those who cannot reach or use the Blue Line or bus routes due to a disability. Mecklenburg County offers a separate paratransit service, [MTS](#), for older adults and people with disabilities to reach medical appointments and other needs. MTS also transports to Veterans Affairs Hospitals and clinics. Those Medicaid clients who require Non-Emergency Medical Transportation and can use CATS bus/rail are provided bus fares. Older adults and people with disabilities are provided rides to a wide variety of destinations, including pharmacies, grocery shopping, paid employment, senior center meal sites, and agency appointments.

The Metropolitan Transit Commission ([MTC](#)) is the policy board for the Charlotte Area Transit System, advised by two citizens committees: the [Citizens Transit Advisory Group](#) and the [Transit Services Advisory Committee](#).

The CATS website has three basic tabs at the top with options underneath:

- [Get to Know CATS](#) which includes the leadership team, oversight committees, general facts and features such as accessibility and security, and the [e-Serve](#) workforce development academy
- [Transit Planning](#), which includes individual project links including the proposed Silver and Red Lines and microtransit
- [News & Updates](#) – primarily about detours and schedule changes.

The website also has six basic tabs at the bottom, each with detailed pull-down menus for [Bus](#) (including route/schedule information), [Rail](#), [Paratransit](#), [Fares](#) including pass information, [Mobile Apps](#), and [Join CATS](#).

CATS also has an adopt-a-stop program that invites volunteers to clear and maintain stops twice/monthly including removing trash. <https://community.charlottenc.gov/pages/adopt-a-stop>

For bus stop repair, contact CATS Customer at 704 336 7433, via email at [telltransit@charlottenc.gov](mailto:telltransit@charlottenc.gov), or via the CATS-Pass mobile app.

The City of Charlotte has a [mobility planning needs](#) effort that is multimodal in scope. The City and County offer a variety of citizen advisory boards that one can apply to join, <https://mecklenburg.granicus.com/boards/w/a30ef3c1edfa0af2/boards/37387> including a bicycle advisory committee -see <https://www.charlottenc.gov/City-Government/Initiatives-and-Involvement/Bicycle-Advisory-Committee>.

## Greenways

The [Greenway](#) initiative is led by Mecklenburg County Parks & Recreation. [16.4 miles currently under construction with 8 more miles to begin this year.](#)

## Centralina Council of Governments

[Centralina Council of Governments](#) leads the [Connect Beyond regional transportation planning](#) effort for 12 Counties and 17 transit systems in conjunction with adjacent Metropolitan Planning Organizations and offers links to other valuable resources including the [Centralina Clean Fuels Coalition](#) and the [Transportation Guide for Older Adults and People with Disabilities](#).

## Charlotte Regional Transportation Planning Organization

[The Charlotte Regional Transportation Planning Organization](#) (CRTPO) is the officially designated metropolitan planning organization for Mecklenburg, Iredell, and Union Counties including their localities. CRTPO has a critical task of maintaining a Transportation Improvement Program (TIP) for member jurisdictions. The TIP is a table, at minimum, for a five-year period. CRTPO's is a ten-year plan - <http://tip.crtpo.org/>. Each project is listed by category – Bridges comes first and Transit last in the alphabet. Each project has a row in the appropriate category, and dollar amounts by fiscal year. This table is the basis for both capital and operating expenditures using federal, state, and local funding. The TIP website also has an interactive map, allowing one to click on a location checkmark and see a summary of the project. [Public involvement](#) is welcome, including on [committees](#).